

Snap-On Business Solutions, Inc.
 Attn: Gerald J. Heinz, Corporate Counsel
 2801 80th Street
 Kenosha, WI 53141-1410

Re: Snap-on Business Solutions, Inc. v. O'Neil & Assoc., Inc.
 Your Claim No.: 4353
 Our File No.: 008653.00368

Invoice No. 436685

Date: 03/31/10

SUMMARY OF CHARGES

Summary of Time

Deborah A. Coleman	DAC	\$475/hr	0.20	95.00
R. Eric Gaum	REG	\$400/hr	77.00	30,800.00
Amanda H. Wilcox	AHW	\$305/hr	96.30	29,371.50
Phillip G. Eckenrode	PGE	\$195/hr	35.90	7,000.50
Amy L. Allen	AA	\$160/hr	1.30	208.00
R. Luke Clossman	RLC	\$160/hr	35.60	5,696.00
TOTAL CURRENT FEES				73,171.00

Item	Activity	Total Hrs	Total Fees
L110	Fact Investigation/Development	8.80	\$ 2,684.00
L120	Analysis/Strategy	82.60	25,193.00
L130	Experts/Consultants	20.50	7,734.50
L140	Document/File Management	36.90	5,904.00
L150	Budgeting	0.70	280.00
L160	Settlement/Non-Binding ADR	1.80	720.00
L190	Other Case Assessment, Devel/Admin	0.20	95.00
L210	Pleadings	35.90	7,000.50
L240	Dispositive Motions	58.50	23,400.00
L340	Expert Discovery	0.40	160.00
TOTAL CURRENT FEES:		246.30	\$ 73,171.00
TOTAL CURRENT COSTS:			\$ 18,401.91
CURRENT INVOICE DUE:			\$ 91,572.91

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Date	Professional Services Rendered	By Whom	Code	Hours	Amount
02/01/10	Initial review of Defendant O'Neil's motion for summary judgment, discussion with AH Wilcox regarding the same	0543	L240	2.90	1,160.00
02/01/10	Telephone discussion with A. Parker, counsel for O'Neil, regarding exhibits to motion for summary judgment filed under seal.	0543	L240	0.30	120.00
02/01/10	Receipt and review the Motion for Summary Judgment filed by O'Neil.	0774	L110	1.50	457.50
02/02/10	Review Motion for Summary Judgment and O'Neil exhibits, forward Motion for Summary Judgment to client and forward transcripts and Motion for Summary Judgment to TK Stefanich for filing and uploading.	0774	L120	1.60	488.00
02/02/10	Attention to obtaining case law from LEXIS and print, revise e-mail from LEXIS to separate and save each case electronically in Word format, e-mail correspondence to AH Wilcox regarding same.	0787	L140	1.30	208.00
02/03/10	Research what threshold a party moving for summary judgment must demonstrate under Rule 56 to show a lack of a genuine issue of material fact, in light of O'Neil's motion for summary judgment on SBS' trade secret claim.	1039	L210	1.00	195.00
02/03/10	Draft insert for SBS' memorandum in opposition to O'Neil's motion for summary judgment regarding O'Neil's failure to adequately move under Rule 56 for summary judgment on SBS' trade secret claim.	1039	L210	1.00	195.00

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02/03/10	Analysis and evaluation of O'Neil Motion for Summary Judgment and exhibits, call with RE Gaum and client regarding O'Neil Motion for Summary Judgment and proposed response, continue analysis, discuss research needed with P Eckenrode, evaluate Motion for Summary Judgment exhibits, review agreement sections cited by O'Neil.	0774	L120	2.30	701.50
02/03/10	Review of Defendant O'Neil's motion for summary judgment, discussion with AH Wilcox regarding the same.	0543	L240	3.90	1,560.00
02/03/10	Telephone conference with J. Heinz and AH Wilcox regarding Defendant O'Neil's motion for summary judgment and how to respond.	0543	L240	0.40	160.00
02/03/10	Review of cases cited in Defendant's motion for summary judgment, e-mail to AH Wilcox regarding the same.	0543	L240	0.40	160.00
02/04/10	E-mail to PG Eckenrode regarding burden when moving for summary judgment and opposing O'Neil's arguments related to Snap-on's trade secret claims.	0543	L240	0.60	240.00
02/04/10	Review of local rules and district court's scheduling order on requirements for summary judgment briefing.	0543	L240	0.70	280.00
02/04/10	Review of exhibits to Defendant O'Neil's motion for summary judgment.	0543	L240	3.70	1,480.00
02/04/10	Legal research on browse-wrap agreements and exhibits related to the same, discussion with AH Wilcox regarding the same.	0543	L240	3.40	1,360.00
02/04/10	Telephone conference with J. Heinz and AH Wilcox regarding expert report deadline and preparation of expert report on damages.	0543	L340	0.40	160.00

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02/04/10	Review RE Gaum e-mail and memo, regarding Summary Judgment guidelines and case law cited by O'Neil, discuss Summary Judgment legal research with P. Eckinrode, Review P. Eckinrode memo and case law, review license agreement, call client regarding expert opinion, discuss response with RE Gaum, continue to work on opposition to Motion for Summary Judgment.	0774	L120	6.80	2,074.00
02/04/10	Research regarding trespass to chattels claim under Ohio law and whether interference with another's computer system is actionable as trespass.	1039	L210	1.00	195.00
02/04/10	Draft insert for SBS' memorandum in opposition to O'Neil's motion for summary judgment regarding SBS' trespass to chattels claim and incorporate research regarding ability to bring trespass claim for access to and interference with SBS' servers, distinguish case law cited by O'Neil in its motion.	1039	L210	2.10	409.50
02/05/10	Finalize preparation of insert for memorandum in opposition to O'Neil's motion for summary judgment regarding O'Neil's argument that SBS' claim for trespass to chattels is barred because SBS did not "touch" SBS' property.	1039	L210	0.80	156.00
02/05/10	Draft statement of facts for Motion for Summary Judgment.	0774	L120	5.80	1,769.00
02/06/10	Continue Snap-on's opposition to O'Neil's Motion for Summary Judgment.	0774	L120	1.20	366.00
02/07/10	Continue Snap-on's opposition to O'Neil's Motion for Summary Judgment.	0774	L120	4.80	1,464.00

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02/07/10	Prepare section of opposition to O'Neil's motion for summary judgment related to Snap-on's claim for trespass to chattels, prepare section of opposition to summary judgment related to Snap-on's claim for unjust enrichment.	1039	L210	5.20	1,014.00
02/08/10	Review RE Gaum memo to damages experts, continue preparation of opposition to O'Neil Motion for Summary Judgment, discuss opposition to O'Neil Motion for Summary Judgment with RE Gaum and counsel for O'Neil regarding filing documents under seal, discuss additional research needed with P Eckinrode.	0774	L120	7.60	2,318.00
02/08/10	Preparation of memo on potential damages for J. Mordaunt, damages expert witness, e-mail to J. Mordaunt with a copy of the same.	0543	L130	2.40	960.00
02/08/10	E-mail to PG Eckenrode regarding the facts and law on browse-wrap agreements and how they relate to Snap-on's End User License Agreements.	0543	L240	0.60	240.00
02/08/10	Legal research on scope of copyright and O'Neil's arguments related to the same.	0543	L240	2.60	1,040.00
02/08/10	Review of deposition transcripts used as part of dispositive motion practice, discussion with AH Wilcox regarding the same.	0543	L240	2.20	880.00
02/08/10	Telephone conference with A. Parker, counsel for O'Neil, and AH Wilcox regarding review of documents to be filed under seal and procedure for doing so under the agreed to protective order.	0543	L240	0.40	160.00
02/08/10	Prepare section for opposition to O'Neil's motion for summary judgment regarding Snap-on's breach of contract claim based on the End User License Agreements, revise declarations of J. Drass and G. Feezel to establish factual basis for breach of contract.	1039	L210	5.00	975.00

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02/08/10	Research regarding the distinction between agents and independent contractors under Ohio law in anticipation of O'Neil argument that its scraping activities were permitted as an agent of MCF.	1039	L210	1.00	195.00
02/09/10	Revise and edit declaration of G. Feezel, create exhibits to Snap-on's opposition to O'Neil's motion for summary judgment for the MCF websites and their respective End User License Agreements, locate and identify additional exhibits for Snap-on's opposition brief.	1039	L210	1.60	312.00
02/09/10	Preparation of brief in opposition to O'Neil's motion for summary judgment, review and revisions to declarations on Snap-on's End User License Agreements and login screens as part of opposition to motion for summary judgment.	0543	L240	2.90	1,160.00
02/09/10	Telephone discussion with J. Mordaunt, damages expert witness, regarding preparation of his expert report, discussion with AH Wilcox regarding the same, telephone conference with J. Heinz and AH Wilcox regarding the same.	0543	L130	1.30	520.00
02/09/10	Review of O'Neil agreements with MCFA, e-mail to J. Mordaunt with various O'Neil agreements and Snap-on contact information.	0543	L130	0.70	280.00
02/09/10	Review of engagement agreement with J. Mordaunt and his firm, e-mail to J. Heinz with a copy of the same.	0543	L130	0.40	160.00
02/09/10	Review and revisions to preliminary draft of Snap-on's opposition to O'Neil's motion for summary judgment.	0543	L240	1.50	600.00
02/09/10	Continue Snap-on opposition to O'Neil's Motion for Summary Judgment, e-mail client regarding need for declaration signatures later this week.	0774	L120	3.60	1,098.00

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02/10/10	Continue opposition to O'Neil's Motion for Summary Judgment.	0774	L120	7.90	2,409.50
02/10/10	Preparation of brief in opposition to O'Neil's motion for summary judgment.	0543	L240	5.40	2,160.00
02/10/10	Attention to executed engagement letter with J. Mordaunt, damages expert witness, e-mail to J. Mordaunt with the same and additional pleadings.	0543	L130	0.50	200.00
02/10/10	Review latest draft of Snap-on's opposition brief to O'Neil's motion for summary judgment, insert exhibit references into brief, insert citations to deposition testimony into brief, perform revisions to brief.	1039	L210	2.50	487.50
02/11/10	Revisions to Snap-on's opposition brief to O'Neil's motion for summary judgment, identify citations to the record for propositions contained in opposition brief, identify deposition testimony for inclusion in brief, revise and edit Declaration of G. Feezel and incorporate changes into brief.	1039	L210	5.80	1,131.00
02/11/10	Preparation of documents for use by J. Mordaunt, damages expert report, in preparation of his expert report, telephone discussion with J. Mordaunt regarding the same.	0543	L130	1.10	440.00
02/11/10	Preparation of declaration for J. Drass in support of opposition to O'Neil's motion for summary judgment, e-mail of the same to J. Drass.	0543	L240	1.50	600.00
02/11/10	Multiple telephone conferences with J. Drass and AH Wilcox regarding Snap-on's End User License Agreements, login screens, and review of firewall logs.	0543	L240	3.00	1,200.00

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02/11/10	Telephone discussion with R. Spector, counsel for MCFA, regarding application of the protective order to exhibits from MCFA and their use in Snap-on's opposition to O'Neil's motion for summary judgment.	0543	L240	0.40	160.00
02/11/10	Telephone discussion with J. Mordaunt regarding preparation of his expert report, discussion with AH Wilcox regarding the same.	0543	L130	1.20	480.00
02/11/10	Review of deposition transcripts as part of opposition to O'Neil's motion for summary judgment.	0543	L240	0.70	280.00
02/11/10	Continue on Opposition to O'Neil's Motion for Summary Judgment, discuss case with RE Gaum and teleconference with RE Gaum and damages expert.	0774	L120	6.30	1,921.50
02/12/10	Travel to and from client, meet with client and damages expert, discuss meeting with RE Gaum, forward witness materials for report.	0774	L130	4.90	1,494.50
02/12/10	Review client e-mails regarding declaration, continue to work on opposition to O'Neil's Motion for Summary Judgment, review exhibits and motion to leave to file exhibits under seal, forward proposed exhibits to opposing counsel for review for filing under seal.	0774	L120	5.50	1,677.50
02/12/10	E-mails to and from G. Feezel regarding information on firewall logs and O'Neil accessing the Snap-on websites.	0543	L240	0.90	360.00
02/12/10	Review of deposition transcripts as part of preparing opposition to O'Neil's motion for summary judgment.	0543	L240	0.40	160.00

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02/12/10	Telephone discussion with AH Wilcox regarding meeting with J. Mordaunt, damages expert witness, and client to assist with the preparation of his expert report.	0543	L130	0.50	200.00
02/12/10	Revisions to Declaration of J. Drass regarding the log-in/password portion of the six MCF websites, revisions to opposition brief based on same, identify additional exhibits to cite in brief.	1039	L210	2.60	507.00
02/12/10	Assist A. Wilcox with gathering, scanning and marking exhibit with identifiers in preparation to file plaintiff's opposition brief on February 15, 2010, check exhibits' subject matter correctness in comparison to our exhibits list, organize electronic copies of all depositions and store in matter centrlicity database, review hard file to take inventory of the deposition hard copies and review to verify all depositions were signed and certified by the court reporter, update B. Moore's deposition with errata sheet.	1064	L140	7.00	1,120.00
02/13/10	Continue Opposition to O'Neil's Motion for Summary Judgment.	0774	L120	0.60	183.00
02/14/10	Continue work on opposition to O'Neil's Motion for Summary Judgment.	0774	L110	7.30	2,226.50
02/14/10	Finalize declarations of G. Feezel and J. Drass in support of Snap-on's opposition brief to O'Neil's motion for summary judgment, review of final draft of brief and edit same.	1039	L210	1.60	312.00
02/14/10	Preparation of copyright portion of opposition to O'Neil's motion for summary judgment.	0543	L240	7.90	3,160.00
02/14/10	Review and revisions to declaration of G. Feezel regarding login and firewall information, e-mail to G. Feezel, AH Wilcox, and PJ Eckenrode regarding the same.	0543	L240	0.60	240.00

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02/14/10	Assist A. Wilcox in finalizing exhibits in preparation for filing plaintiff's opposition brief on February 15, 2010, review and insert dates and bates reference numbers of cited exhibits in A. Wilcox's declaration in support of plaintiff's opposition brief and send to A. Wilcox and P. Eckenrode for review and to use as a reference in finalizing plaintiff's opposition brief.	1064	L140	3.50	560.00
02/15/10	Assist A. Wilcox in the final preparation and the filing of plaintiff's motion for leave to file exhibits under seal with attachments, opposition to defendant's motion for summary judgment and exhibits, declaration of A. Wilcox, G. Feezel, J. Drass.	1064	L140	7.00	1,120.00
02/15/10	Preparation of brief in opposition to O'Neil's motion for summary judgment, including exhibits and declarations, discussion with AH Wilcox regarding the same.	0543	L240	5.90	2,360.00
02/15/10	Telephone conferences with J. Mordaunt, damages expert witness, and AH Wilcox regarding preparation of damages expert report, attention to obtaining documents for J. Mordaunt regarding the same.	0543	L130	1.90	760.00
02/15/10	Finalize Snap-on's opposition brief to O'Neil's motion for summary judgment, review of exhibits in support of same.	1039	L210	1.00	195.00
02/15/10	Continue to work on Snap-on's opposition to O'Neil's Motion for Summary Judgment, continue preparations of Snap-on's opposition to O'Neil's Motion for Summary Judgment, finalize brief, declarations and exhibits, file with Court, send copy to opposing counsel.	0774	L120	8.60	2,623.00

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Date	Professional Services Rendered	By Whom	Code	Hours	Amount
02/16/10	Respond to inquiry regarding filing from Court, receipt and review of order granting motion to file under seal, coordinate manual filing of exhibits, telephone conference with client and damages expert, forward additional documentation to damages expert witness	0774	L120	1.20	366.00
02/16/10	Multiple telephone discussions with J. Mordaunt, damages expert witness, regarding preparation of his expert report.	0543	L130	0.90	360.00
02/17/10	Review of e-mails from G. Feezel regarding Snap-on firewall logs, e-mail to G. Feezel and AH Wilcox regarding supplemental evidence showing O'Neil's access to the Snap-on MCFA website.	0543	L240	0.30	120.00
02/17/10	Meeting with J. Mordaunt, damages expert report, and K. Pierce regarding review of expert report on damages, service of damages expert report on A. Parker, counsel for O'Neil.	0543	L130	2.90	1,160.00
02/17/10	Telephone call with damages expert regarding additional documentation needed, e-mail client requesting the additional information, receipt and review of additional information from the client regarding website access for supplement to opposition, attention to filing exhibits under seal, forward additional documents to damages expert, telephone conference with client and damages expert, discuss firewall with P Eckinrode, telephone conference with client and damages expert, discuss supplement declaration and exhibits with P Eckinrode, file exhibits under seal, draft motion for supplement to opposition, call with G Feezel and P Eckinrode regarding firewall data and review damages report, and verify documents filed under seal were filed properly.	0774	L120	6.90	2,104.50

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02/17/10	Revise and edit supplemental filing in support of Snap-on's Memorandum in Opposition to O'Neil's motion for summary judgment and affidavit of G. Feezel in support of same, review of MCFA firewall logs to determine whether O'Neil data scraping tool accessed MCFA websites.	1039	L210	2.30	448.50
02/17/10	Electronically file under seal plaintiff's exhibits in support of plaintiff's opposition to defendant's motion for summary judgment, electronically file plaintiff's notice of service regarding serving plaintiff's opposition brief via overnight mail on February 15, 2010.	1064	L140	1.30	208.00
02/18/10	Re-file plaintiff's notice of service regarding serving plaintiff's opposition brief via overnight mail on February 15, 2010, download court documents identified as 19 through 51 and print hard copies, update pleadings bible with documents 19 through 51 with tab dividers, create master pleadings index with hyper linked documents, store all electronic pleadings in matter centrlicity in compliance with internal information technology procedure.	1064	L140	7.00	1,120.00
02/18/10	Revise supplemental filing and Affidavit of G. Feezel regarding O'Neil's access of MCFA websites.	1039	L210	0.70	136.50
02/18/10	Teleconference with J. Drass, correspond with client regarding firewall damages, prepare supplement to opposition and supporting documentation, draft Motion for Leave to file supplement to opposition and supplement to apportion, forward declaration to client for signature, call opposition counsel, and correspond with client regarding declaration.	0774	L120	4.10	1,250.50

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02/18/10	Preparation of supplemental brief in opposition to O'Neil's motion for summary judgment, discussion with AH Wilcox regarding the same, telephone discussion with A. Parker, counsel for O'Neil, regarding the same.	0543	L240	2.30	920.00
02/19/10	Discussion with AH Wilcox regarding supplement to opposition to O'Neil's motion for summary judgment, telephone conference with A. Parker, counsel for O'Neil, and AH Wilcox regarding the same.	0543	L240	0.50	200.00
02/19/10	Discuss exhibits filed under seal with P Eckinrode, revise declaration in support of opposition, telephone call with RE Gaum and opposing counsel, revise motion, file motion for leave to Supplement Opposition.	0774	L120	1.90	579.50
02/19/10	Electronically file and update pleadings bible, index and matter centricity database with plaintiff's motion for leave to file supplemental opposition to defendant's motion for summary judgment, supplemental declaration of G. Feezel, and supplemental exhibit 25-A, upload to Summation the depositions of A. Monzon, B. Moore, D. Schular, D. Stackhouse, H. Cobb, R. Heilman, J. Gusler, and S. Herrick, review significant pleadings to become familiar with claims and issues of the matter in preparation for trial in May 2010.	1064	L140	7.00	1,120.00

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02/22/10	Electronically file and update pleadings bible, index and matter centricity database with plaintiff's supplemental opposition to defendant's motion for summary judgment, supplemental declaration of G. Feezel, and supplemental exhibit 25-A, download court documents 54, 55, and 56 and update pleadings bible, index and matter centricity, review court scheduling order and post various dates related to discovery and pretrial preparation.	1064	L140	2.40	384.00
02/22/10	Correspond with client regarding Summary Judgment briefing and expert report, review protective order for handling of expert reports, receipt and review of order from Court granting motion to file supplement, file supplement to opposition with Court, correspond with client regarding expert report, redact report and supplement opposition.	0774	L120	2.60	793.00
02/22/10	Review and revisions to updated litigation budget, discussion with AH Wilcox regarding the same.	0543	L150	0.70	280.00
02/22/10	Review of Snap-on's damages expert report and preparation of redacted version, discussion with AH Wilcox regarding the same.	0543	L130	1.80	720.00
02/23/10	Obtain list of proposed mediators from J Marsh, redact expert report and forward to opposing counsel for review.	0774	L120	0.50	152.50
02/24/10	Receipt and review of O'Neil's reply to Snap-on's opposition to Summary Judgment, correspond with RE Gaum and P Ekinrode regarding the same, correspond with RE Gaum regarding potential mediators, research proposed mediators.	0774	L120	1.30	396.50
02/24/10	Attention to identifying mediators and screening their qualifications.	0543	L160	1.00	400.00

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02/24/10	Review of O'Neil's reply brief in support of its motion for summary judgment, e-mail to AH Wilcox and PG Eckenrode regarding the same.	0543	L240	1.70	680.00
02/25/10	Conference with AH Wilcox and PG Eckenrode regarding O'Neil's reply in support of its motion for summary judgment.	0543	L240	0.50	200.00
02/25/10	Discussion with DA Coleman regarding selection of mediators and settlement strategy, e-mail to AH Wilcox regarding the same.	0543	L160	0.80	320.00
02/25/10	Prepare for and telephone call with RE Gaum and P Eckenrode regarding review of brief and whether a supplemental reply is necessary, e-mail client regarding O'Neil reply brief and mediation, and correspond with RE Gaum regarding mediation and supplementing discovery responses.	0774	L120	1.50	457.50
02/25/10	Review reply brief filed by O'Neil in support of its Motion for Summary Judgment, strategy regarding same and whether a sur-reply is warranted.	1039	L210	0.70	136.50
02/25/10	Conference with RE Gaum regarding mediator candidates and strategy.	0522	L190	0.20	95.00
02/25/10	Update pleadings bible, index and matter centrality with defendant's reply to plaintiff's opposition brief to defendant's motion for summary judgment and related documents exhibit 1 through 4.	1064	L140	0.40	64.00

Costs Advanced	Amount
Consulting Fees	\$ 15,000.00
Communication Lines	53.44
Court Reporters	2,609.00
Overnight Delivery/Messenger Service	14.30

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Costs Advanced	Amount
Imaging	13.40
Lexis	344.67
Outside Photocopy	367.10

TOTAL CURRENT COSTS \$ 18,401.91

CURRENT INVOICE DUE \$ 91,572.91

PREVIOUS DUE \$ 46,829.83

TOTAL BALANCE DUE \$ 138,402.74